

WEBEL TECHNOLOGY LIMITED

CORRIGENDUM – III

Tender No. WTL/LR/CON/19-20/025 dated 09.12.2019

NEW CLAUSE

This is the revised New Clauses under Corrigendum – II

Sl. No.	Existing Clause under corrigendum2	Revised Clause
1.	The bidder should ensure that the new SDWAN devices should be able to maintain the same level of quality of service and prioritization of video and voice traffic on the network as the existing devices does currently. Any deterioration in performance with these kinds of high priority traffic will attract penalty for the bidder as mentioned in the new clauses under Section A (Scope of Work) under Note to the Bidder/SI	The bidder should ensure that the new SDWAN devices should be able to maintain the same level of quality of service and prioritization of video and voice traffic on the network as the existing devices does currently. Any deterioration in performance with these kinds of high priority traffic will attract penalty for the bidder as mentioned in the new clauses mentioned below.
2.	The above corrigendum will be applicable for the entire bid document. If there is still any duplicate clause not yet changed / deleted, the same should be ignored and the new clause mentioned in this corrigendum will be applicable	All the corrigenda (corrigenda 1, 2 & 3) will be applicable for the entire bid document. If there is any duplicate clause not yet changed / deleted, the same should be ignored and the revised clauses mentioned in the published corrigenda will be applicable.
3.	The bidder should ensure that the new SDWAN devices should be able to maintain the same level of quality of service and prioritization of video and voice traffic on the network as the existing devices does currently. Any deterioration in performance with this kind of high priority traffic will attract penalty for the bidder as mentioned in the new clauses under Section A (Scope of Work) under Note to the Bidder/SI	Bidder has to ensure seamless integration of the existing SWAN links, MPLS, P2P, LAN, Broadband, etc of the given locations with SDWAN framework and also ensure co-existence and smooth operation of new SD-WAN enabled locations along with existing MPLS (non SD-WAN) locations. If the solution fails to work seamlessly (both SD-WAN and non SD-WAN locations), it will be treated as failure of SD-WAN implementation i.e. failure of delivery and installation and applicable penalty will be imposed as per Liquidated Damage on page 14 clause 15 under Section-D.
4.	Bidder has to ensure seamless integration of the existing SWAN links, MPLS, P2P, LAN, Broadband, etc of the given locations with SDWAN framework and also ensure co-existence and smooth operation of new SD-WAN enabled locations along with existing MPLS (non SD-WAN) locations. If the solution fails to work seamlessly (both SD-WAN and non SD-WAN locations), it will be treated as failure of SD-WAN implementation i.e. failure of delivery and installation and applicable penalty will be imposed as per Liquidated Damage on page 14 clause 15 under Section-D.	After successful implementation of SD-WAN (part or full), any failure of remote devices needs to be resolved within 48 hours maximum. If the resolution exceeds 48 hours a penalty will be imposed on the contractor for a sum not less than 0.5% of the contract value for the failed items, for each day (part/full) beyond 48 hours, subject to a ceiling of 10% of the item value (including all taxes & duties and other charges). If the total penalty amount exceeds 10%, WTL reserves the right to terminate the contract and recover the penalty amount from the PBG held with WTL and the vendor may be black-listed and debarred for participation in any new tender for 2 years.
5.	After successful implementation of SD-WAN (part or full), any failure of central devices needs to be resolved within 24 hours maximum. If the resolution exceeds 24 hours a penalty will be imposed on the contractor for a sum not less than 0.5% of the total contract value for each day (part/full) beyond 24 hours, subject to a ceiling of 10% of the total contract value (including all taxes & duties and other charges). If the total penalty amount exceeds 10%, WTL reserves the right to terminate the contract and recover the penalty amount from the PBG held with WTL and the vendor may be black-listed and debarred for participation in any new tender for 2 years.	No Change After successful implementation of SD-WAN (part or full), any failure of central devices needs to be resolved within 24 hours maximum. If the resolution exceeds 24 hours a penalty will be imposed on the contractor for a sum not less than 0.5% of the total contract value for each day (part/full) beyond 24 hours, subject to a ceiling of 10% of the total contract value (including all taxes & duties and other charges). If the total penalty amount exceeds 10%, WTL reserves the right to terminate the contract and recover the penalty amount from the PBG held with WTL and the vendor may be black-listed and debarred for participation in any new tender for 2 years.